

Home Connection



NJR Home Services – Trust Your Home to Us

Repair or Replace – *How to Decide*

Deciding whether to repair or replace your heating system can be quite a challenge. Although a repair may seem like a quick, inexpensive solution, it can cost you more money in the long run. Don't wait until your system breaks down – plan ahead. Take time now to find the right solution for your home to ensure your family's comfort this heating season by considering the following:

- **Age of equipment** The average life-span of a heating system is 10 to 12 years, after which breakdowns can become more frequent and repairs are often more expensive.
- **Efficiency rating** New systems can be up to 60 percent more energy-efficient than those made just 10 years ago, saving you money on your energy bills.
- **Annual costs** How much is your old system really costing you? Add up your monthly utility costs as well as repair and maintenance bills to calculate your annual expenses.
- **Repair costs** Unexpected breakdowns not only cost you time and money, but comfort as well. If your system breaks down on a cold winter night, how long will you have to wait for service and how much will an emergency repair cost?



Potential state rebates and federal tax credits for high-efficiency systems (increased for 2009 and 2010) are another great reason to consider replacing your heating equipment now. And some utilities and manufacturers even offer additional rebates on high-efficiency equipment. This can all add up to big savings – the best reason of all to replace!

Protect Your Business with NJRHS Commercial Services

Energy costs are a major part of your budget and bottom line. Make sure your heating, air conditioning and water heating systems are all working at peak efficiency with an NJRHS Commercial Services Maintenance Agreement and Parts and Labor Service Contract. This comprehensive coverage should be a part of every smart business plan. Call NJRHS Commercial Services at 1-877-466-3657 for complete details.





Clear the Air – with Clean Ducts

Did you know that indoor air pollutants levels in your home could be two to five times higher than outdoor levels? Because today's homes are often sealed tightly to conserve energy, they can seal in pollutants too. Mold, pollen and bacteria are present in virtually all indoor air. Since most of us spend as much as 90 percent of our time indoors, air quality is a true concern, especially for those who suffer from asthma and other respiratory conditions.

NJR Home Services offers a professional duct cleaning service which can reduce the amount of contaminants that circulate throughout your home. Not only is duct cleaning an effective way to reduce indoor air pollutants, it can also help save energy costs by increasing the efficiency of your home's heating and cooling systems.

Breathe easier this winter – schedule a duct cleaning before you start using your heating system. Call NJR Home Services today at 1-877-466-3657.

We've Got You Covered

Like most protection plans, you don't realize their true value until something unexpected happens, like your heating system breaking down on a cold winter day. Think it won't happen to you?

Last year, NJR Home Services responded to more than 35,000 heating service calls. Some of the most common repairs such as blower motors, ignitors and circuit boards were all completely covered for our Heating Service Contract customers with no deductible and no service charge.

Remember, for one low monthly fee, your heating service contract provides unlimited service calls, replacement of covered parts and expert service from trained technicians – all with just a single phone call. And, there's never an extra charge for emergency service. Now that's peace of mind you can't live without!

Sample Cost of Heating Repairs

Parts and Labor Costs	With Contract	Without Contract
Blower Motor	No Charge!	\$430
Circuit Board	No Charge!	\$300 - \$650
Ignitor	No Charge!	\$150

Your Heating Service Contract can pay for itself with the first repair.

NEW! Customer Loyalty Program

Current service contract customers can save up to **10%** on heat and air conditioning equipment replacement.

Starts September 1, 2009. Cannot be combined with any other offer – not valid on prior purchase. Call for details.



Be Prepared – Here Comes Winter!

All it takes is four simple steps to make sure your heating system is ready:

Inspect the air filter in the furnace and clean or replace if necessary. Make sure the furnace power switches are turned on. If you have a boiler, check the gauge to make sure the water is at the proper level. Set your thermostat above room temperature and to "heat."

If your furnace doesn't start, make sure the blower door panel is properly closed. Also, be sure to check the fuses and circuit breakers. If you're still without heat, call NJR Home Services at 1-877-466-3657 for a service appointment.

Clear the Air... and Save 10%

Fall Duct Cleaning Special
Save 10%*
on your duct cleaning
Plus **FREE** sanitizing
(a \$59 value!)

Call Today
1-877-466-3657

**Offer expires November 30, 2009.*

*Cannot be combined with any other offer. Not valid on prior purchases.
Free sanitizing on one heating system only.*

Heating and cooling accounts for nearly half of the energy used in your home. A Home Energy Audit from NJR Home Services can help reduce your energy costs, make your home feel more comfortable year-round and even help lessen your impact on the environment. Now that's what it means to

go green!



NJR Home Services is not the same company as New Jersey Natural Gas, the utility, and is not regulated by the New Jersey Board of Public Utilities. You do not have to buy products or services from NJR Home Services in order to continue receiving regulated services from New Jersey Natural Gas.

News You Can Use

At Your Service

Contact NJR Home Services, toll-free at **1-877-466-3657**. For your convenience our call center is open 24 hours a day, seven days a week.

The Equipment Experts

- Furnaces and boilers
- Standby generators
- Water heaters
- Central air conditioning systems
- Natural gas grills
- Whole-house air cleaners and humidifiers
- Fireplace logs

Commercial Services

- Replacement of commercial heating, air conditioning, ventilation and hot water heating systems
- Preventative maintenance plans
- Parts and Labor Service Contracts
- Emergency service and repairs

Easy Financing Options

We accept all major credit cards and offer several convenient financing options to help you purchase the equipment you need to keep your home comfortable all season long. For complete details, call us at **1-877-466-3657**.

Online Convenience

For more information on our products and services visit our Web site, www.njrhomeservices.com.

Contract Price Update

Our service contract prices have increased and will be in effect on your next renewal date.

Visit Us at the Home Show!

Stop by our booth for information on the latest products and services designed to keep your home and business comfortable and energy-efficient all year long.

Jersey Shore Home Show

January 15 – 17, 2010

Brookdale Community College, Lincroft

Ocean County Home & Remodeling Show

February 5 – 7, 2010

Ritacco Center, Toms River



1415 Wyckoff Road • P.O. Box 1468 • Wall, NJ 07719

Trust your home to us!

Call us toll-free

1-877-466-3657

www.njrhomeservices.com

NJ Electrical License #16095

NJ Home Improvement Contractor License #13VH00361500

Inside this issue:

- **Repair or Replace**
- **Clear the Air – With Clean Ducts**
- **Be Prepared – Here Comes Winter**



Exclusive information for our service contract customers

go green
And Save Green

Learn how to **save up to 30%**
on your energy bills with a
Home Energy Audit.

Only \$125
(a \$300 value!)

*Plus, you may be eligible for up to
\$1,000 worth of air sealing FREE!*

Call today to save.
1-877-466-3657

*Not valid on prior purchases. Program subject to change without notice.
For details visit www.njcleanenergy.com.*

Don't Miss Out!

Purchase a high-efficiency heating and/or cooling system and you may be eligible for **up to \$2,000 in tax credits and rebates.**

\$300 WARMAdvantage rebate from New Jersey's Clean Energy Program*

Up to \$1,500 in federal tax credits**

\$200 rebate from NJR Home Services†

*For more information visit www.njcleanenergy.com.

** Certain high-efficiency HVAC products qualify for a tax credit equal to 30% of their installed cost, up to a maximum credit of \$1,500. Some restrictions apply. Consult your tax advisor and www.energystar.gov/taxcredits for more information.

†Offer expires November 30, 2009. Cannot be combined with any other offer. Not valid on prior purchases.